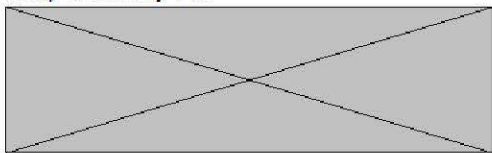


**To:** Samantha Moreno[samantha.moreno@lacity.org]  
**From:** Elly Alvarez  
**Sent:** Mon 8/26/2019 5:43:06 PM  
**Subject:** Re: Shopping Carts

Great, thank you!



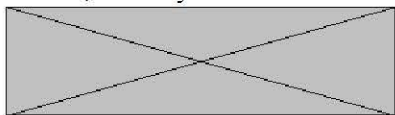
**Elly Alvarez, Office Manager**

Councilwoman Monica Rodriguez, 7th District  
[13520 Van Nuys Blvd, Ste 209, Pacoima, CA 91331](#)  
Phone: [818-485-0600](#) Fax: [818-896-9250](#)  
[www.monicarodriguez.org](http://www.monicarodriguez.org)



On Mon, Aug 26, 2019 at 10:32 AM Samantha Moreno <[samantha.moreno@lacity.org](mailto:samantha.moreno@lacity.org)> wrote:

Will do, thank you!



**Samantha Moreno, Caseworker**

Councilwoman Monica Rodriguez, 7th District  
[13520 Van Nuys Blvd, Ste 209, Pacoima, CA 91331](#)  
Phone: [818-485-0600](#) Fax: [818-896-9250](#)  
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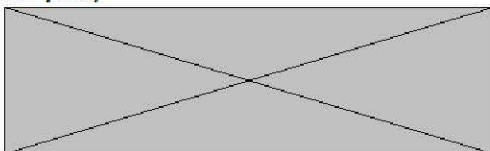


On Mon, Aug 26, 2019 at 10:26 AM Elly Alvarez <[elly.alvarez@lacity.org](mailto:elly.alvarez@lacity.org)> wrote:

Hi Sam,

Can you please handle this?

Thank you,



**Elly Alvarez, Office Manager**

Councilwoman Monica Rodriguez, 7th District  
[13520 Van Nuys Blvd, Ste 209, Pacoima, CA 91331](#)  
Phone: [818-485-0600](#) Fax: [818-896-9250](#)  
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On Sat, Aug 24, 2019 at 11:44 AM [REDACTED] wrote:

Allow me to introduce myself, I'm [REDACTED] and a resident of this address since 1973 and a disabled Viet Nam veteran. Now as to why this email, recently there has been an increase of the homeless leaving shopping carts in front of our homes with trash of all descriptions ranging all the way to human waste.

My question is what is being done to solve this problem ? The way I see it is to go after the owners of the shopping carts, markets, hardware and others that provide their customers with these carts.

I understand the need for the carts but there is hardly a day goes by without seeing a cart in someones yard ,sidewalk loaded with trash. I confronted a man last week leaving such a cart and he moved it elsewhere, I was luck the guy was cooperative otherwise no telling what would of happened.

I have not seen a shopping cart retrieval service in my neighborhood lately but that's not to say someone not picking up

the carts because they disappear in time, by the retrieval service or the homeless themselves I don't know. If there is a law/regulation in place already why aren't they being enforced? Personal experience I once called the Lowe's store up the street and I was told they had no retrieval service but that employee would be sent out to pick it up. I live on a corner ( Paxton/ Dronfield) and it's traveled by school kids, they often use the empty carts for riding/frolicing if you will. Some come close to falling off the cart, on occasion the cart is left out in the street creating further problems. Please enlighten me, what is being done if anything. Frankly and honestly I hope this email is addressed because I've in the past have sent emails concerning other things and received no reply. As a resident of this Valley since 1948 ( I was here by my parents from El Paso Tx) things just seem to be going in the wrong direction with cut-backs in services, higher prices everywhere and elected officials with their own agenda. Thank you for your attention in this matter and no implication is intended and therefore I apologize if any is felt. Respectfully,

[REDACTED]